
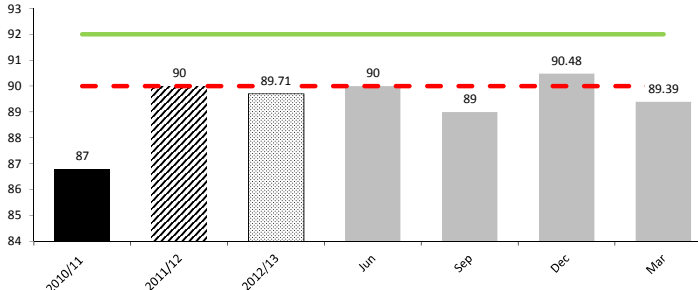
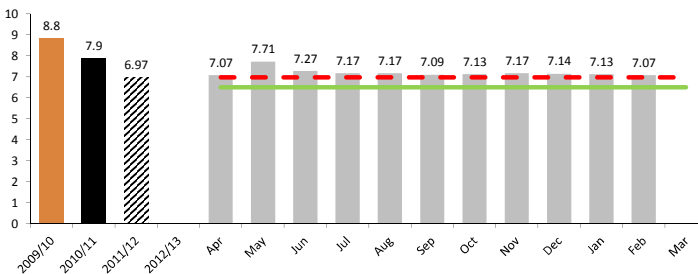
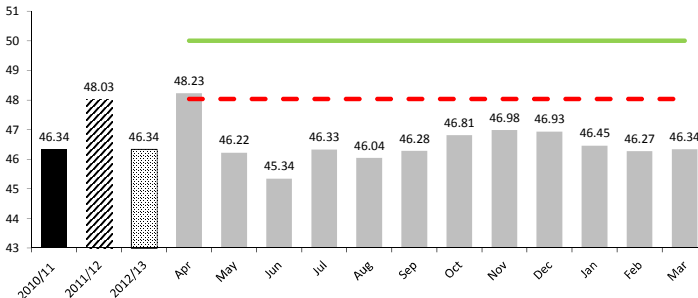

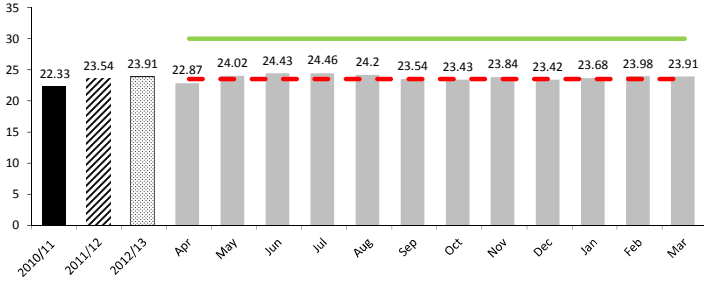
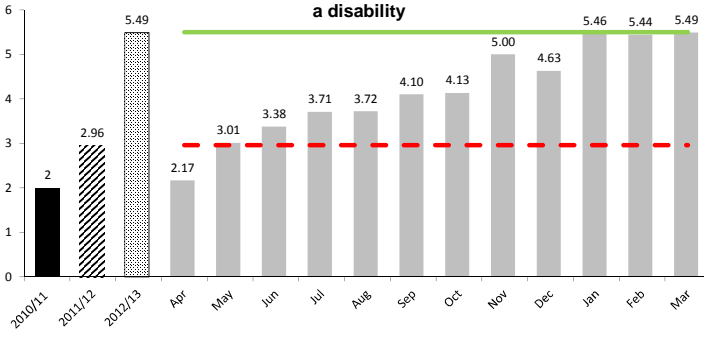

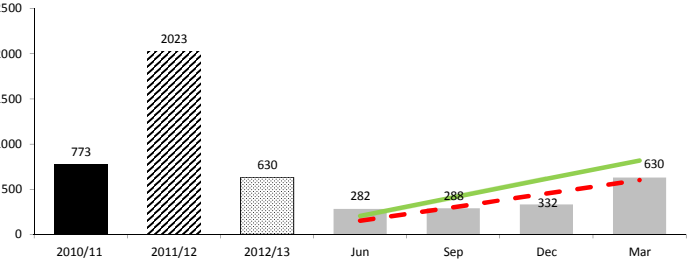
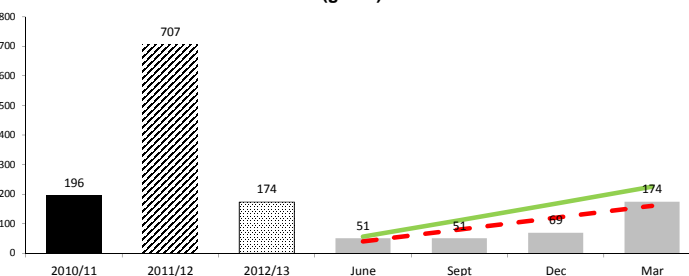
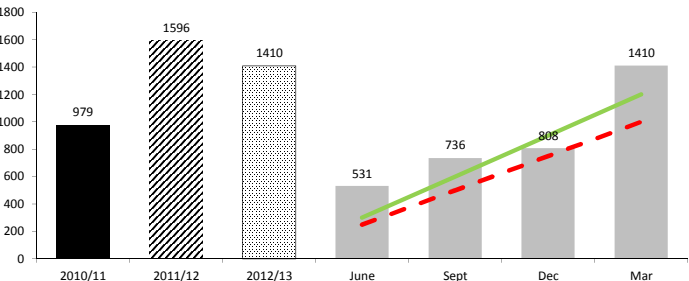

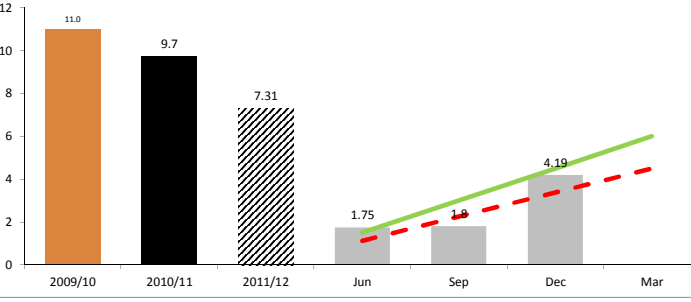
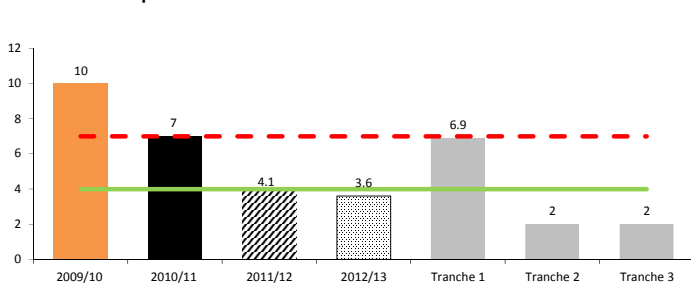


Description		Annual Stretched Target (2012/13)	Annual Actual (2012/13)	Q4 Stretched Target (Jan-Mar 2013)	Q4 Actual (Jan-Mar 2013)	Variance (performance against annual stretch target)	Direction of Travel (comparing Q4 12/13 and Q4 11/12 actual)
One Tower Hamlets							
Customer Access Overall Satisfaction (telephone contact) Measured in: % Good Performance: Higher	Customer Access Overall Satisfaction 	92	89.71	92	89.39	RED	↔
The 2012/13 performance was marginally below the standard target (90) and was slightly lower than the performance this time last year. However overall performance has improved markedly since 2010/11. The slight dip in customer satisfaction in the last quarter was driven by a dip in satisfaction with parking services. This may be a response to the launch of the self-service telephony pilot scheme. Changes to the scheme were implemented in April and results will be closely monitored to ensure there is no lasting negative impact.							
Number of working days/shifts lost to sickness absence per employee Measured in: Number (the aggregate of working days lost due to sickness absence divided by the average number of FTE staff) Good Performance: Lower	Number of working days/shifts lost to sickness absence per employee 	6.5	Awaiting Data	6.5	7.07	RED	↔
This outturn is the latest available and relates to February. Performance as at February did not meet the stretch target (6.5). Overall, performance has improved markedly since 2010/11 and Tower Hamlets remains a relatively good performer compared to other London boroughs. The overall sickness level for the Council, excluding schools and Tower Hamlets Homes, has decreased from 7.31 days in April 2011 to 6.97 in March 2013. This is an overall reduction of 0.34 of a day (4.6%). There has been a significant reduction in sickness absence in both AHWB and D&R which has contributed to the overall target. Directorates continue to focus on sickness, and interventions such as: training for managers, participation in local sickness management boards and the provision of detailed reports, are on-going. Both short term and long term sickness levels have decreased. Directorates have continued to monitor sickness on a regular basis through local sickness performance management panels and the corporate absence management panel has supported this through its actions and reporting.							
Percentage of LP07 or above Local Authority staff that are women (%) Measured in: % Good Performance: Higher	% of staff that are LP07 or above that are women 	50.0	46.34	50.0	46.34	RED	↔
End of year performance is just less than 2 percentage points below the standard target and 4 percentage points below the stretch target. This is a slight decrease compared to the same period last year. It is worth noting that performance can be impacted due to small changes in numbers. HR are in the process of developing a revised Work Force To Reflect Community (WFTRC) action plan, which will incorporate actions to improve performance. 54% of those successfully nominated to the management development pool of the Navigate Programme were women. However, it is to be noted that due to limited vacancies becoming available at this level, performance may not improve as fast as we would like.							

Description		Annual Stretched Target (2012/13)	Annual Actual (2012/13)	Q4 Stretched Target (Jan-Mar 2013)	Q4 Actual (Jan-Mar 2013)	Variance (performance against annual stretch target)	Direction of Travel (comparing Q4 12/13 and Q4 11/12 actual)																																
<p>Percentage of LP07 or above Local Authority staff that are from an ethnic minority (%)</p> <p>Measured in: % Good Performance: Higher</p>	<p>Percentage of earners that are LP07 or above of LA staff that are from an ethnic minority</p>  <table border="1"> <caption>Percentage of earners that are LP07 or above of LA staff that are from an ethnic minority</caption> <thead> <tr><th>Year</th><th>Value (%)</th></tr> </thead> <tbody> <tr><td>2010/11</td><td>22.33</td></tr> <tr><td>2011/12</td><td>23.54</td></tr> <tr><td>2012/13</td><td>23.91</td></tr> <tr><td>Apr</td><td>22.87</td></tr> <tr><td>May</td><td>24.02</td></tr> <tr><td>Jun</td><td>24.43</td></tr> <tr><td>Jul</td><td>24.46</td></tr> <tr><td>Aug</td><td>24.2</td></tr> <tr><td>Sep</td><td>23.54</td></tr> <tr><td>Oct</td><td>23.43</td></tr> <tr><td>Nov</td><td>23.84</td></tr> <tr><td>Dec</td><td>23.42</td></tr> <tr><td>Jan</td><td>23.68</td></tr> <tr><td>Feb</td><td>23.98</td></tr> <tr><td>Mar</td><td>23.91</td></tr> </tbody> </table>	Year	Value (%)	2010/11	22.33	2011/12	23.54	2012/13	23.91	Apr	22.87	May	24.02	Jun	24.43	Jul	24.46	Aug	24.2	Sep	23.54	Oct	23.43	Nov	23.84	Dec	23.42	Jan	23.68	Feb	23.98	Mar	23.91	30	23.91	30	23.91	AMBER	↔
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<p>Percentage of LP07 or above Local Authority staff who have a disability (excluding those in maintained schools) (%)</p> <p>Measured in: % Good Performance: Higher</p>	<p>Percentage of earners that are LP07 or above of LA staff that have a disability</p>  <table border="1"> <caption>Percentage of earners that are LP07 or above of LA staff that have a disability</caption> <thead> <tr><th>Year</th><th>Value (%)</th></tr> </thead> <tbody> <tr><td>2010/11</td><td>2</td></tr> <tr><td>2011/12</td><td>2.96</td></tr> <tr><td>2012/13</td><td>5.49</td></tr> <tr><td>Apr</td><td>2.17</td></tr> <tr><td>May</td><td>3.01</td></tr> <tr><td>Jun</td><td>3.38</td></tr> <tr><td>Jul</td><td>3.71</td></tr> <tr><td>Aug</td><td>3.72</td></tr> <tr><td>Sep</td><td>4.10</td></tr> <tr><td>Oct</td><td>4.13</td></tr> <tr><td>Nov</td><td>5.00</td></tr> <tr><td>Dec</td><td>4.63</td></tr> <tr><td>Jan</td><td>5.46</td></tr> <tr><td>Feb</td><td>5.44</td></tr> <tr><td>Mar</td><td>5.49</td></tr> </tbody> </table>	Year	Value (%)	2010/11	2	2011/12	2.96	2012/13	5.49	Apr	2.17	May	3.01	Jun	3.38	Jul	3.71	Aug	3.72	Sep	4.10	Oct	4.13	Nov	5.00	Dec	4.63	Jan	5.46	Feb	5.44	Mar	5.49	5.5	5.49	5.5	5.49	AMBER	↑
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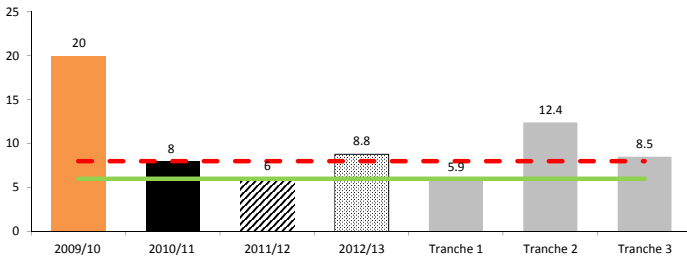
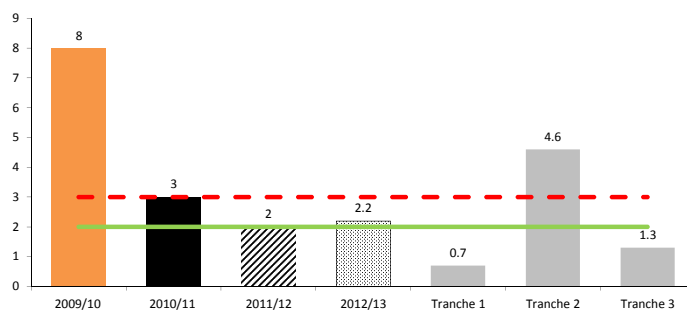
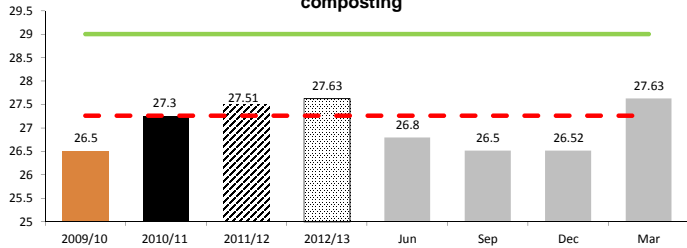
Description		Annual Stretched Target (2012/13)	Annual Actual (2012/13)	Q4 Stretched Target (Jan-Mar 2013)	Q4 Actual (Jan-Mar 2013)	Variance (performance against annual stretch target)	Direction of Travel (comparing Q4 12/13 and Q4 11/12 actual)
Great Place to Live							
<p>Number of affordable homes delivered (gross)</p> <p>Measured in: Number (the sum of social rent housing and intermediate housing - low cost home ownership and intermediate rent) Good Performance: Higher</p>	<p>Number of affordable homes delivered (gross)</p> 	817	630	817	630	AMBER	↓
<p>Number of social rented housing completions for family housing (gross)</p> <p>Measured in: Number (a count of the number of affordable housing - local authority, housing associations, and co-operative tenants. Family housing is 3 bedrooms or more) Good Performance: Higher</p>	<p>Number of social rented housing completions for family housing (gross)</p> 	225	174	225	174	AMBER	↓
<p>The number of overcrowded families rehoused, lets to overcrowded households</p> <p>Measured in: Number (count of lets to overcrowded housing applicants and tenants of CHR partner landlords lacking one or more bedrooms) Good Performance: Higher</p>	<p>Lets to overcrowded families</p> 	1200	1410	1200	1410	GREEN	↓
<p>The annual performance was better than the stretch target (1200). However the number of lets this year is less than the previous year. A number of factors have influenced the lower number of lets to overcrowded applicants this year compared to last year:</p> <ol style="list-style-type: none"> 1. The number of lets this year was lower than last year. From around 2000 lets by the end of December 2011 to just over 1500 lets this year. 2. Overcrowded applicants - non-tenants are now competing with other transfer and homeless cases who have high priority but are not necessarily overcrowded. <p>Applicants are prioritised in date order, and have to bid for homes they consider are suitable for them.</p>							


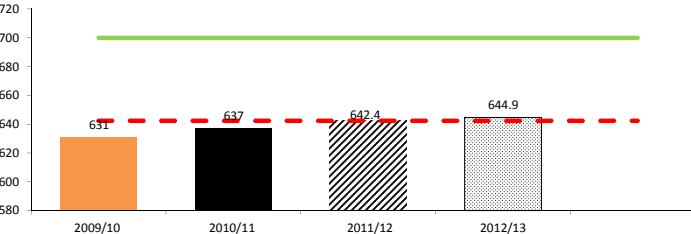
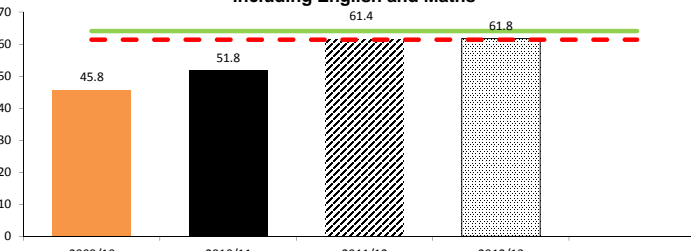
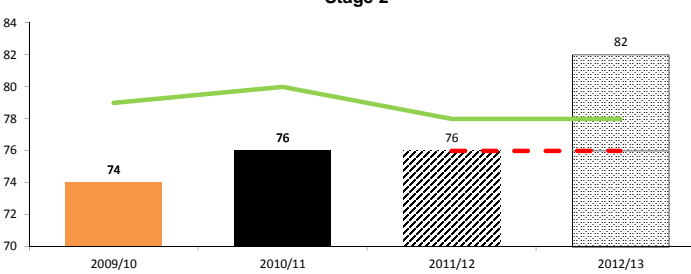
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<p>The number of households who considered themselves as homeless, who approached the local authority's housing advice service(s), and for whom housing advice casework intervention resolved their situation.</p> <p>Measured in: The number of cases assisted through successful casework intervention divided by the number of thousand households in the local authority area.</p> <p>Good Performance: Higher</p>	<p>Homelessness Prevention</p> 	6	Awaiting Data	4.5	4.19	AMBER	↓
<p>Level of street and environmental cleanliness - litter (%)</p> <p>Measured in % Good performance: Lower</p>	<p>Improved street & environmental cleanliness - Litter</p> 	2	1.9	2	1	GREEN	↑
<p>Level of street and environmental cleanliness - detritus (%)</p> <p>Measured in % Good performance: Lower</p>	<p>Improved street & environmental cleanliness - detritus</p> 	4	3.6	4	2	GREEN	↓


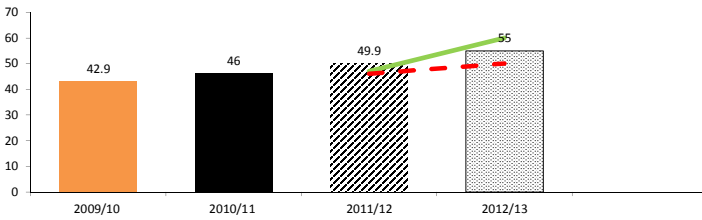
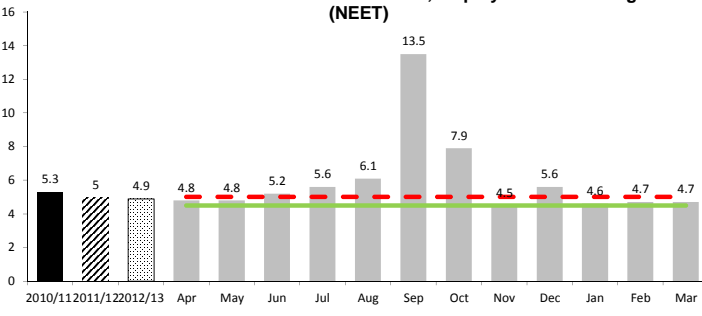
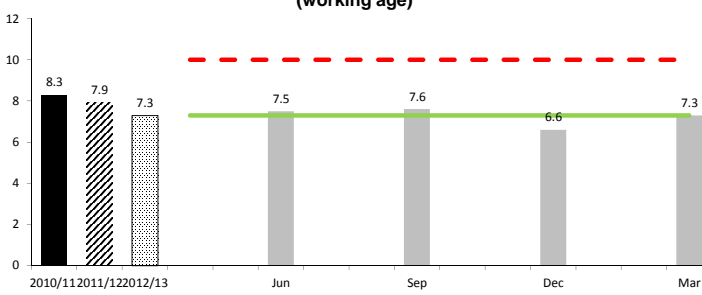
This is the most recently available data and relates to quarter 3. Performance was above the standard but below the stretch target. The year end data will be available in June 2013.


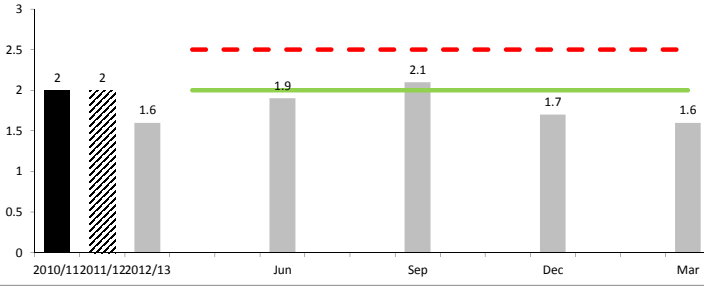
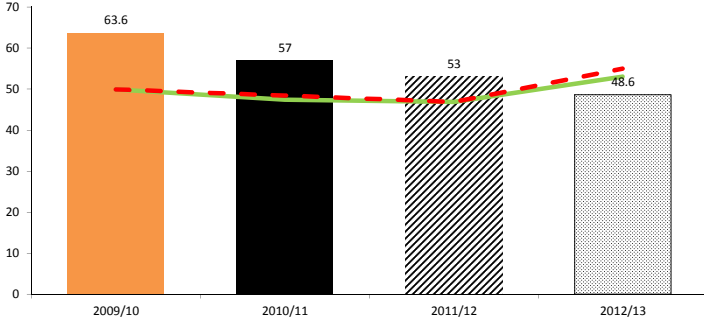
2012/13 performance is better than the stretch target (1.9). This is a reflection of the overall performance of the team to deliver very positive results for street cleanliness. SMART working in partnership with our contractor, Veolia, has secured continual improvement which is expected to continue in the forthcoming year. The deletion of the intermediate grades from the survey process and the introduction of the challenge process has meant that inaccuracy in grading has been weeded out. Though litter level score is at all time low, officers have noticed an increase in litter in high footfall areas.

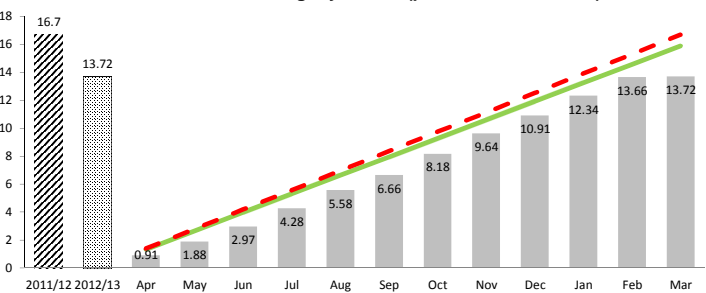
2012/13 performance is better than the stretch target (4). This is a reflection of the overall performance of the team to deliver very positive results for street cleanliness. Deep cleaning of the streets leading to the Olympics has enabled us to achieve the ambitious target.


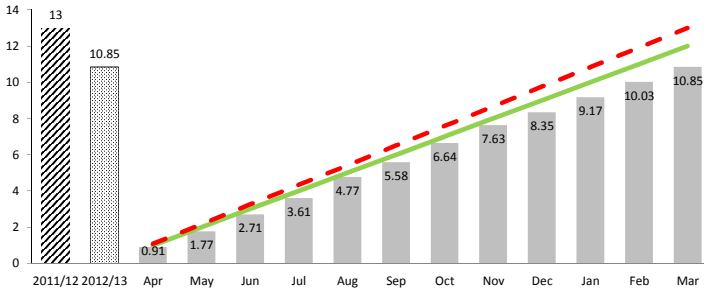
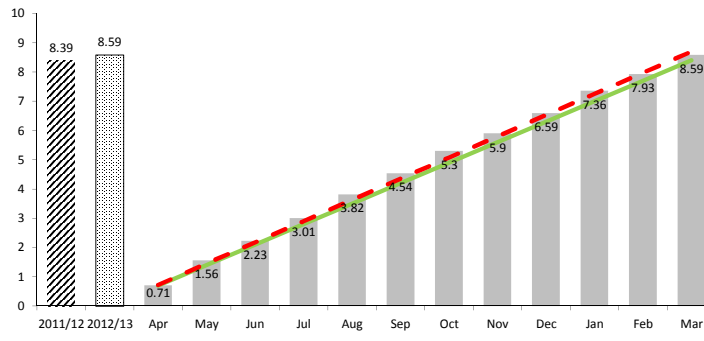
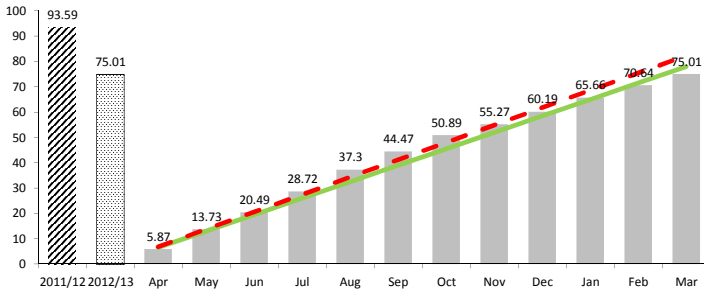
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<p>Improved street and environmental cleanliness - graffiti (%)</p> <p>Measured in % Good performance: Lower</p>	<p>Improved street & environmental cleanliness -Graffiti</p> 	6	8.8	6	8.5	RED	↓
<p>Improved street and environmental cleanliness - fly-posting (%)</p> <p>Measured in % Good performance: Lower</p>	<p>Improved street & environmental cleanliness -Fly-posting</p> 	2	2.2	2	1.3	AMBER	↑
<p>Percentage of household waste sent for reuse, recycling and composting</p> <p>Measured in % Good performance: Higher</p>	<p>Percentage of household waste sent for reuse, recycling & composting</p> 	29	27.63	29	27.63	AMBER	↔

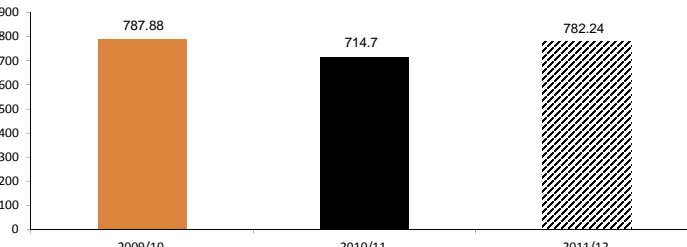
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Prosperous Community							
A Level Average Points Score per student in Tower Hamlets. Measured in % Good performance: Higher	Improving A Level attainment - A Level Average Points Score per student in Tower Hamlets 	700	644.9	700	644.9	AMBER	↔
Achievement of 5 or more A*-C grades at GCSE or equivalent including English and Maths. Measured in % Good performance: Higher	Achievement of 5 or more A*-C grades at GCSE or equivalent including English and Maths 	64.1	61.8	64.1	61.8	AMBER	↔
Achievement at level 4 or above in both English and Maths at Key Stage 2. Measured in % Good performance: Higher	Achievement at level 4 or above in both English and Maths at Key Stage 2 	78	82	78	82	GREEN	↑
The final result for achievement at level 4 or above in both English and Maths at Key Stage 2 in 2012/13 (academic year 2011/12) is 82%. This exceeds the target and is a significant improvement from the previous year. Tower Hamlets is above the national average result of 80%.							

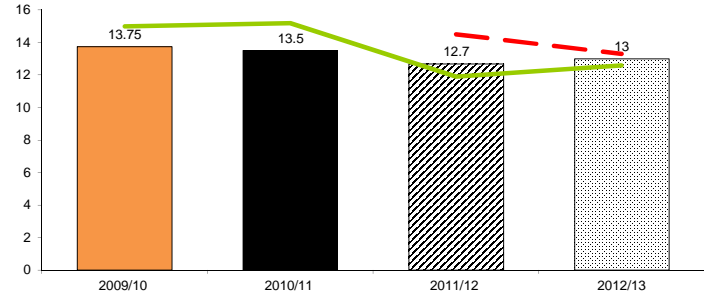
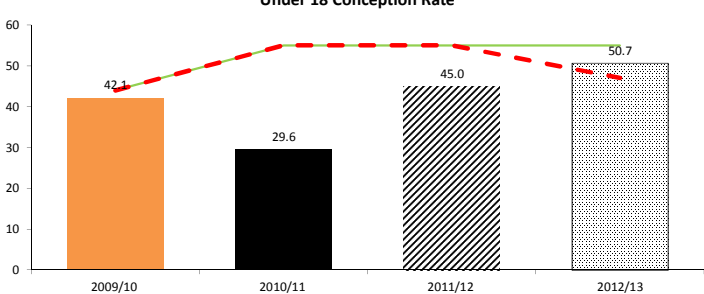
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<p>Achievement of at least 78 points across the Early Years Foundation Stage with at least 6 in each of the scales in Personal Social and Emotional Development and Communication, Language and Literacy.</p> <p>Measured in % Good performance: Higher</p>	<p>Achievement of at least 78 points across the Early Years Foundation Stage</p>  <table border="1"> <caption>Achievement of at least 78 points across the Early Years Foundation Stage</caption> <thead> <tr> <th>Year</th> <th>Value (%)</th> </tr> </thead> <tbody> <tr> <td>2009/10</td> <td>42.9</td> </tr> <tr> <td>2010/11</td> <td>46</td> </tr> <tr> <td>2011/12</td> <td>49.9</td> </tr> <tr> <td>2012/13</td> <td>55</td> </tr> </tbody> </table>	Year	Value (%)	2009/10	42.9	2010/11	46	2011/12	49.9	2012/13	55	60	55	60	55	AMBER	↑																						
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<p>16 to 19 year olds who are not in education, employment or training (NEET) (%)</p> <p>Measured in % Good Performance: Lower</p>	<p>16-18 Year olds who are not in education, employment or training (NEET)</p>  <table border="1"> <caption>16-18 Year olds who are not in education, employment or training (NEET)</caption> <thead> <tr> <th>Year/Period</th> <th>Value (%)</th> </tr> </thead> <tbody> <tr> <td>2010/11</td> <td>5.3</td> </tr> <tr> <td>2011/12</td> <td>5</td> </tr> <tr> <td>2012/13</td> <td>4.9</td> </tr> <tr> <td>Apr</td> <td>4.8</td> </tr> <tr> <td>May</td> <td>4.8</td> </tr> <tr> <td>Jun</td> <td>5.2</td> </tr> <tr> <td>Jul</td> <td>5.6</td> </tr> <tr> <td>Aug</td> <td>6.1</td> </tr> <tr> <td>Sep</td> <td>13.5</td> </tr> <tr> <td>Oct</td> <td>7.9</td> </tr> <tr> <td>Nov</td> <td>4.5</td> </tr> <tr> <td>Dec</td> <td>5.6</td> </tr> <tr> <td>Jan</td> <td>4.6</td> </tr> <tr> <td>Feb</td> <td>4.7</td> </tr> <tr> <td>Mar</td> <td>4.7</td> </tr> </tbody> </table>	Year/Period	Value (%)	2010/11	5.3	2011/12	5	2012/13	4.9	Apr	4.8	May	4.8	Jun	5.2	Jul	5.6	Aug	6.1	Sep	13.5	Oct	7.9	Nov	4.5	Dec	5.6	Jan	4.6	Feb	4.7	Mar	4.7	4.5	4.9	4.5	4.7	AMBER	↓
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<p>Overall employment rate - gap between the Borough and London average rate (working age) (%)</p> <p>Measured in % Good Performance: Gap - Lower</p>	<p>Gap between the Borough and London average employment rate (working age)</p>  <table border="1"> <caption>Gap between the Borough and London average employment rate (working age)</caption> <thead> <tr> <th>Year/Period</th> <th>Value (%)</th> </tr> </thead> <tbody> <tr> <td>2010/11</td> <td>8.3</td> </tr> <tr> <td>2011/12</td> <td>7.9</td> </tr> <tr> <td>2012/13</td> <td>7.3</td> </tr> <tr> <td>Jun</td> <td>7.5</td> </tr> <tr> <td>Sep</td> <td>7.6</td> </tr> <tr> <td>Dec</td> <td>6.6</td> </tr> <tr> <td>Mar</td> <td>7.3</td> </tr> </tbody> </table>	Year/Period	Value (%)	2010/11	8.3	2011/12	7.9	2012/13	7.3	Jun	7.5	Sep	7.6	Dec	6.6	Mar	7.3	7.3	7.3	7.3	7.3	GREEN	↑																
Year/Period	Value (%)																																						
2010/11	8.3																																						
2011/12	7.9																																						
2012/13	7.3																																						
Jun	7.5																																						
Sep	7.6																																						
Dec	6.6																																						
Mar	7.3																																						


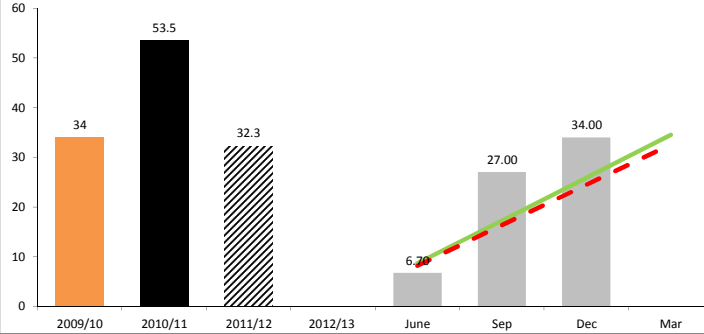
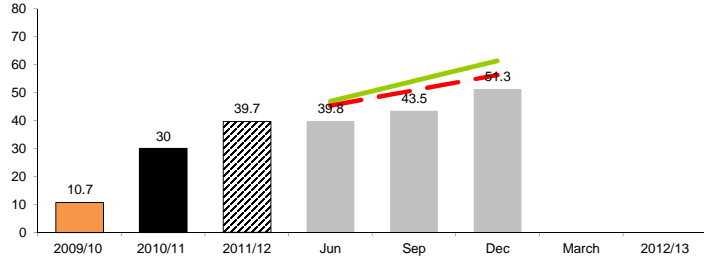
Description		Annual Stretched Target (2012/13)	Annual Actual (2012/13)	Q4 Stretched Target (Jan-Mar 2013)	Q4 Actual (Jan-Mar 2013)	Variance (performance against annual stretch target)	Direction of Travel (comparing Q4 12/13 and Q4 11/12 actual)
<p>JSA Claimant Rate (gap between the Borough and London average rate (working age) (%)</p> <p>Good Performance: Gap - Lower</p>	<p>Gap between the Borough and London average Job Seekers Allowance (JSA) claimant rate</p> 	2	1.6	2	1.6	GREEN	↑
<p>Proportion of children in poverty</p> <p>Measured in: %</p> <p>Good Performance: Gap - Lower</p>	<p>Proportion of children in poverty</p> 	46.9	48.6	53	48.6	AMBER	↑
<p>The JSA claimant rates for Tower Hamlets and London are 5.5 and 3.9 respectively. The gap between the borough and London average is 1.6 percentage points, exceeding the stretch target. Tower Hamlets has performed well and maintained performance within the target set. In March 2012, the JSA rate for the borough was 5.9%, in March 2013 it is 5.5%. In terms of the number of claimants, there has been a total reduction of 755 JSA claimants from March 2012 to March 2013.</p>		<p>The stretch target (46.9) has not been achieved but the standard target (55) has been met. There has been a 4.4 percentage points reduction in the number of children in poverty compared to this time last year.</p>					

Description		Annual Stretched Target (2012/13)	Annual Actual (2012/13)	Q4 Stretched Target (Jan-Mar 2013)	Q4 Actual (Jan-Mar 2013)	Variance (performance against annual stretch target)	Direction of Travel (comparing Q4 12/13 and Q4 11/12 actual)																														
Safe and Cohesive Community																																					
<p>Rate of personal robbery crimes 1,000 population</p> <p>Measured in: Number (No. of personal robbery incidents/total population x 1,000) Good Performance: Lower</p>	<p>Rate of personal robbery crimes (per 1,000 population)</p>  <table border="1"> <caption>Rate of personal robbery crimes (per 1,000 population)</caption> <thead> <tr><th>Month</th><th>Rate</th></tr> </thead> <tbody> <tr><td>2011/12</td><td>5.7</td></tr> <tr><td>2012/13</td><td>5.3</td></tr> <tr><td>Apr</td><td>0.43</td></tr> <tr><td>May</td><td>0.88</td></tr> <tr><td>Jun</td><td>1.36</td></tr> <tr><td>Jul</td><td>1.79</td></tr> <tr><td>Aug</td><td>2.33</td></tr> <tr><td>Sep</td><td>2.88</td></tr> <tr><td>Oct</td><td>3.14</td></tr> <tr><td>Nov</td><td>3.61</td></tr> <tr><td>Dec</td><td>4.13</td></tr> <tr><td>Jan</td><td>4.54</td></tr> <tr><td>Feb</td><td>4.93</td></tr> <tr><td>Mar</td><td>5.30</td></tr> </tbody> </table>	Month	Rate	2011/12	5.7	2012/13	5.3	Apr	0.43	May	0.88	Jun	1.36	Jul	1.79	Aug	2.33	Sep	2.88	Oct	3.14	Nov	3.61	Dec	4.13	Jan	4.54	Feb	4.93	Mar	5.30	5.20	5.30	5.20	5.30	AMBER	↑
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<p>Whilst the performance was just off the stretch target (5.20) the standard target (5.70) has been achieved. Throughout the year Tower Hamlets Police continued to proactively target known robbers, undertook additional patrols and worked hard on underlying gang issues with partners. For the forthcoming year additional corporate assets will continue to be used to proactively target robbery offences, offenders and location.</p>																																					
<p>Rate of residential burglary crimes per 1,000 households</p> <p>Measured in: Number (No. of residential burglary incidents/total population x 1,000) Good Performance: Lower</p>	<p>Rate of residential burglary crimes (per 1,000 households)</p>  <table border="1"> <caption>Rate of residential burglary crimes (per 1,000 households)</caption> <thead> <tr><th>Month</th><th>Rate</th></tr> </thead> <tbody> <tr><td>2011/12</td><td>16.7</td></tr> <tr><td>2012/13</td><td>13.72</td></tr> <tr><td>Apr</td><td>0.91</td></tr> <tr><td>May</td><td>1.88</td></tr> <tr><td>Jun</td><td>2.97</td></tr> <tr><td>Jul</td><td>4.28</td></tr> <tr><td>Aug</td><td>5.58</td></tr> <tr><td>Sep</td><td>6.66</td></tr> <tr><td>Oct</td><td>8.18</td></tr> <tr><td>Nov</td><td>9.64</td></tr> <tr><td>Dec</td><td>10.91</td></tr> <tr><td>Jan</td><td>12.34</td></tr> <tr><td>Feb</td><td>13.66</td></tr> <tr><td>Mar</td><td>13.72</td></tr> </tbody> </table>	Month	Rate	2011/12	16.7	2012/13	13.72	Apr	0.91	May	1.88	Jun	2.97	Jul	4.28	Aug	5.58	Sep	6.66	Oct	8.18	Nov	9.64	Dec	10.91	Jan	12.34	Feb	13.66	Mar	13.72	15.9	13.72	15.9	13.72	GREEN	↑
Month	Rate																																				
2011/12	16.7																																				
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<p>The stretch target (15.9) has been achieved and performance has improved by 2.98 percentage points compared to last year.</p>																																					

Description		Annual Stretched Target (2012/13)	Annual Actual (2012/13)	Q4 Stretched Target (Jan-Mar 2013)	Q4 Actual (Jan-Mar 2013)	Variance (performance against annual stretch target)	Direction of Travel (comparing Q4 12/13 and Q4 11/12 actual)																										
<p>Rate of motor vehicle crimes per 1,000 population</p> <p>Measured in: Number (No. of residential burglary incidents/total population x 1,000) Good Performance: Lower</p>	<p>Rate of motor vehicle crimes (per 1,000 population)</p>  <table border="1"> <caption>Rate of motor vehicle crimes (per 1,000 population)</caption> <thead> <tr><th>Month</th><th>Rate</th></tr> </thead> <tbody> <tr><td>Apr</td><td>0.91</td></tr> <tr><td>May</td><td>1.77</td></tr> <tr><td>Jun</td><td>2.71</td></tr> <tr><td>Jul</td><td>3.61</td></tr> <tr><td>Aug</td><td>4.77</td></tr> <tr><td>Sep</td><td>5.58</td></tr> <tr><td>Oct</td><td>6.64</td></tr> <tr><td>Nov</td><td>7.63</td></tr> <tr><td>Dec</td><td>8.35</td></tr> <tr><td>Jan</td><td>9.17</td></tr> <tr><td>Feb</td><td>10.03</td></tr> <tr><td>Mar</td><td>10.85</td></tr> </tbody> </table>	Month	Rate	Apr	0.91	May	1.77	Jun	2.71	Jul	3.61	Aug	4.77	Sep	5.58	Oct	6.64	Nov	7.63	Dec	8.35	Jan	9.17	Feb	10.03	Mar	10.85	12	10.85	12	10.85	GREEN	↑
Month	Rate																																
Apr	0.91																																
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Mar	10.85																																
<p>The stretch target (12) has been achieved and performance has improved by 2.15 percentage points compared to last year.</p>																																	
<p>Rate of violence with injury crimes per 1,000 population</p> <p>Measured in: Number (No. of residential burglary incidents/total population x 1,000) Good Performance: Lower</p>	<p>Rate of violence with injury crimes (per 1,000 population)</p>  <table border="1"> <caption>Rate of violence with injury crimes (per 1,000 population)</caption> <thead> <tr><th>Month</th><th>Rate</th></tr> </thead> <tbody> <tr><td>Apr</td><td>0.71</td></tr> <tr><td>May</td><td>1.56</td></tr> <tr><td>Jun</td><td>2.23</td></tr> <tr><td>Jul</td><td>3.01</td></tr> <tr><td>Aug</td><td>3.82</td></tr> <tr><td>Sep</td><td>4.54</td></tr> <tr><td>Oct</td><td>5.3</td></tr> <tr><td>Nov</td><td>5.9</td></tr> <tr><td>Dec</td><td>6.59</td></tr> <tr><td>Jan</td><td>7.36</td></tr> <tr><td>Feb</td><td>7.93</td></tr> <tr><td>Mar</td><td>8.59</td></tr> </tbody> </table>	Month	Rate	Apr	0.71	May	1.56	Jun	2.23	Jul	3.01	Aug	3.82	Sep	4.54	Oct	5.3	Nov	5.9	Dec	6.59	Jan	7.36	Feb	7.93	Mar	8.59	8.4	8.59	8.4	8.59	AMBER	↔
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<p>Whilst the performance was just off the stretch target (8.59) the standard target (8.7) has been achieved. The main reason for the stretch target not being met can be attributed to the borough's continued focus on a better initial assessment and investigation of domestic violence which had an impact on the overall violent crime figures for the Borough. For example domestic violence with injury offences saw an increase of 42% which supports this proactivity.</p>																																	
<p>Computer Aided Despatch (CAD) calls for ASB</p> <p>Measured in: Number (No. of CAD calls/total population x 1,000) Good Performance: Lower</p>	<p>Rate of CAD calls for ASB (per 1,000 population)</p>  <table border="1"> <caption>Rate of CAD calls for ASB (per 1,000 population)</caption> <thead> <tr><th>Month</th><th>Rate</th></tr> </thead> <tbody> <tr><td>Apr</td><td>5.87</td></tr> <tr><td>May</td><td>13.73</td></tr> <tr><td>Jun</td><td>20.49</td></tr> <tr><td>Jul</td><td>28.72</td></tr> <tr><td>Aug</td><td>37.3</td></tr> <tr><td>Sep</td><td>44.47</td></tr> <tr><td>Oct</td><td>50.89</td></tr> <tr><td>Nov</td><td>55.27</td></tr> <tr><td>Dec</td><td>60.19</td></tr> <tr><td>Jan</td><td>65.66</td></tr> <tr><td>Feb</td><td>70.64</td></tr> <tr><td>Mar</td><td>75.01</td></tr> </tbody> </table>	Month	Rate	Apr	5.87	May	13.73	Jun	20.49	Jul	28.72	Aug	37.3	Sep	44.47	Oct	50.89	Nov	55.27	Dec	60.19	Jan	65.66	Feb	70.64	Mar	75.01	77.98	75.01	77.98	75.01	GREEN	↑
Month	Rate																																
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Feb	70.64																																
Mar	75.01																																
<p>The stretch target (77.98) has been achieved. There has been a 18.3 percentage points reduction in CAD calls to this time compared to last year.</p>																																	

Description		Annual Stretched Target (2012/13)	Annual Actual (2012/13)	Q4 Stretched Target (Jan-Mar 2013)	Q4 Actual (Jan-Mar 2013)	Variance (performance against annual stretch target)	Direction of Travel (comparing Q4 12/13 and Q4 11/12 actual)
Healthy and Supportive Community							
<p>Smoking Quitters Measured in: the number of four-week smoking quitters who have attended NHS Stop Smoking Services per 100,000 . Good Performance: Higher</p>	<p>Smoking Quitters</p> 	2686	Awaiting Data	1731	2419	GREEN	↑
<p>All-age all-cause mortality rate - Male Measured in: Standardised mortality rate per 100,000 population, from all causes at all ages (three year rolling average) Good Performance: Lower</p>	<p>All-age, all-cause mortality - male</p> 	749	Awaiting Data	749	782.24	RED	↓
<p>All-age all-cause mortality rate - Female Measured in: Standardised mortality rate per 100,000 population, from all causes at all ages (three year rolling average) Good Performance: Lower</p>	<p>All-age, all-cause mortality - female</p> 	529	Awaiting Data	529	524.38	GREEN	↔
<p>Percentage of children in Reception with height and</p>	<p>Percentage of children in reception with height and weight recorded who are obese</p>	12.6	13	12.6	13	AMBER	↔

Description		Annual Stretched Target (2012/13)	Annual Actual (2012/13)	Q4 Stretched Target (Jan-Mar 2013)	Q4 Actual (Jan-Mar 2013)	Variance (performance against annual stretch target)	Direction of Travel (comparing Q4 12/13 and Q4 11/12 actual)										
<p>weight recorded who are obese.</p> <p>Measured in: Good Performance: Lower</p>	 <table border="1"> <caption>Weight recorded who are obese</caption> <thead> <tr> <th>Year</th> <th>Value</th> </tr> </thead> <tbody> <tr> <td>2009/10</td> <td>13.75</td> </tr> <tr> <td>2010/11</td> <td>13.5</td> </tr> <tr> <td>2011/12</td> <td>12.7</td> </tr> <tr> <td>2012/13</td> <td>13</td> </tr> </tbody> </table>	Year	Value	2009/10	13.75	2010/11	13.5	2011/12	12.7	2012/13	13	13%	13%	13%	13%	13%	<p>13% of Reception age children are obese. The standard target has been achieved but the stretch target has not been met . Our performance is getting better slowly year by year.</p>
Year	Value																
2009/10	13.75																
2010/11	13.5																
2011/12	12.7																
2012/13	13																
<p>Under 18 conception rate.</p> <p>Measured in: % reduction from 1998 baseline Good Performance: Higher</p>	 <table border="1"> <caption>Under 18 Conception Rate</caption> <thead> <tr> <th>Year</th> <th>Value</th> </tr> </thead> <tbody> <tr> <td>2009/10</td> <td>42.1</td> </tr> <tr> <td>2010/11</td> <td>29.6</td> </tr> <tr> <td>2011/12</td> <td>45.0</td> </tr> <tr> <td>2012/13</td> <td>50.7</td> </tr> </tbody> </table>	Year	Value	2009/10	42.1	2010/11	29.6	2011/12	45.0	2012/13	50.7	55	50.7	55	50.7	AMBER	<p>Tower Hamlets has performed exceptionally on this indicator. The Office for National Statistics (ONS) published figures on under-18 conception rates for England and Wales in 2011 which showed that the under-18 conception rate for Tower Hamlets was 28.5 per 1000 females aged 15-17, a fall of 10.4% from 2010 and 50.7% from the baseline (1998). This is compares to a national decrease of 34% against the baseline (30.7 per 1000 females aged 15-17), showing that Tower Hamlets continues it's positive direction of travel.</p>
Year	Value																
2009/10	42.1																
2010/11	29.6																
2011/12	45.0																
2012/13	50.7																

Description		Annual Stretched Target (2012/13)	Annual Actual (2012/13)	Q4 Stretched Target (Jan-Mar 2013)	Q4 Actual (Jan-Mar 2013)	Variance (performance against annual stretch target)	Direction of Travel (comparing Q4 12/13 and Q4 11/12 actual)
<p>Carers receiving needs assessment or review and a specific carer's service, or advice and information (%)</p> <p>Measured in: % (number of carers whose needs were assessed or reviewed by the council in a year who received a specific carer's service, or advice and information in the same year as a percentage of people receiving a community based service in the year) Good Performance: Higher</p>	<p>Carers receiving needs assessment or review and a specific carer's service, or advice and information</p> 	34.5	Awaiting Data	25.88	34.00	GREEN	↑
<p>Social care clients and carers in receipt of Self Directed Support</p> <p>Measured in: % (Number of adults, older people and carers receiving social care through a Direct Payment (and/or an Individual Budget) in the year to 31st March per 100,000 population aged 18 or over) Good Performance: Higher</p>	<p>Proportion of people using social care who receive self-directed support, and those receiving direct payments</p> 	68.6	Awaiting Data	58.6	51.3	RED	↑